

• H O T E L •
THE MATCH
CHECK IN STAY OUT

Uniform Conditions

The Uniform Conditions for the Hotel and Catering Industry (UVH) are the terms and conditions on which hospitality businesses established in the Netherlands, such as hotels, restaurants, pubs and related businesses (including catering companies, party service companies, etc.), provide hospitality services and conclude hospitality agreements. The UVH have been filed with the District Court and the Chamber of Commerce and Industry in The Hague.

We will send a copy of the UVH on request.

- Check-in

The hotel room is ready from 15.00 hours

- Check-out

Until 11:00

- Cancellation/advance payment

If no payment guarantee is known to us one day before the day of arrival, the entire reservation will be cancelled without notice.

Reservations made under Flexible conditions, may be cancelled free of charge maximal one before the day of arrival. If you wish to cancel your reservation, you must notify us one day before the day of arrival. After this period, the accommodation costs are fully charged and cancellation is no longer possible.

Non Refundable reservations cannot be changed and/or cancelled without a full payment. Immediately after making the reservation, the full amount of the reservation will be charged.

All our room prices include VAT but exclude Tourist Tax.

- Groups

When booking more than 9 rooms, special conditions may apply. All our (group) reservations are subject to the Uniform Conditions for the Hotel and Catering Industry. UVH)

- Cancellation policy for groups (different from the UVH)

Full payment must be made one month before the group's arrival.

In case of cancellation between 30 and 21 days before the day of arrival, 85% of the reservation value will be charged.

Cancellation free of charge is no longer possible 21 days or less before the day of arrival.

- Payment methods at accommodation

Pin and Credit Card. We cannot accept Cash.

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